

2023

DIAKON DONOR REPORT

PARTNER • INVEST • SUPPORT



Scott D. Habecker

Reflections From Our President/CEO

As 2023 came to a close, I found it hard to believe I already completed my third year as Diakon's President and Chief Executive Officer. While time feels like it has flown by, I am proud of the many accomplishments of the organization and our team members.

In so many ways, we would not be able to accomplish all that we are privileged to do without the incredible support of our many donors and volunteers. For that, I want to first say "thank you" and let you know how much we, as an organization focused on helping people, appreciate your support. While this column does not allow me to touch on everything we do, I thought I would highlight just a few significant items from the last twelve months.

During 2023, we continued to serve thousands of seniors in our four retirement communities. In doing so, we not only provided high-quality services on a daily basis, but we also offered residents the comfort of a benevolent care program that provides financial support to residents who have outlived their financial resources and do not qualify for a government-funded healthcare benefit. Our benevolent care program provided nearly \$2.5 million of financial assistance, essentially "free care," during 2023 to those in need. This program has been generously supported by current and past residents as well as many other donors.

As many of you already know, Diakon is rooted in its long-standing commitment to helping create families through our adoption and foster care services. However, in 2023, we also began a significant expansion of services across several Pennsylvania counties, targeting the preservation or reunification of families who have been challenged by difficult circumstances. There is a significant

demand for these high-intensity services throughout Pennsylvania, enhancing stability in existing families or bringing families back together following a disruption. We look forward to expanding these services further in the future.

As we closed out the year, we also made significant progress on the construction of our 69-unit apartment building expansion at our Luther Crest retirement community in Allentown, Pennsylvania. It will soon be home to nearly 100 new independent living residents beginning in the middle of 2024. I thank our many team members, existing residents, and others for their commitment, persistence, and patience in the completion of such a large-scale project. As part of our goal to improve the lives of the current and future residents of Luther Crest, the project includes not only new apartments but also significantly enhanced amenities that will clearly make it the community of choice in the Lehigh Valley.

The above items are just a small taste of what the Diakon organization has been able to achieve over the past year. I also want to thank our team members, donors, and other supporters of our various youth services programs, mental health and behavioral health counseling services, Meals on Wheels program, senior centers, affordable housing apartment buildings, and other programs within the Diakon family for all that you do. Without your support and generous assistance, we would not be able to have the same level of impact in helping our neighbors in need.

A handwritten signature in black ink that reads "Scott D. Habecker". The signature is fluid and cursive.

Scott D. Habecker, CPA
President/CEO

Our Mission

In response to God's love in Jesus Christ, Diakon will demonstrate God's command to love thy neighbor through acts of service.

Diakon: Many Hands, guided by One Heart, transforming the lives of children, families and older adults. With programs ranging from adoption, foster care and at-risk youth services to counseling and comprehensive senior living services, Diakon annually helps thousands of people of all faiths through compassionate service, gracious hospitality and charitable care.

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